

# SUCCESS CASE



# ABREU CARGA

*Abreu Carga and Transits is the result of growth Abreu Group, effect of freight transport activity. Being an essential reference in the sector, it offers a range of logistics services and transport by air, sea and road.*



## ***Abreu – Carga e Trânsitos: Combines Operations, Financial Management and Human Resources in a single integrated management system.***

With extensive experience in the provision of international transport services, Abreu – Carga e Trânsitos has the adequacy of means of transport to their customers' needs, supported by qualified employees and a network of offices and partners around the world, the secret for providing a high quality service.

With offices and warehouses in Lisbon, Oporto, Madeira and Azores, advanced in 2011 with its internationalization opening offices in Luanda - Angola, which has air and sea freight services. More than a reference company in the shipping sector, Abreu – Carga e Trânsitos is now a business group, which aggregates several companies as a way to better specialize the provision of services and monitor their customers' needs.

### **THE CHALLENGE**

In addition to the needs felt in terms of business management, Abreu Carga was looking for one integrated solution that would allow it to support all its administrative areas, in all their locations in Portugal and Angola, including not only accounting, finance and human resources, but also their operational processes and logistics transit of goods by eliminating a number of inefficiencies, in result of multiple dispersed systems used for the management of its activities.

For its accessibility, flexibility, guaranteed evolution and friendly use, the solution found by Abreu Carga was the implementation of ERP Microsoft Dynamics NAV, supplemented by two certified addons:

- **NAVITRANS:** to support the operations of transit and logistics of goods
- **NAVHR:** to support the human resource management and payroll needs

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## Microsoft Dynamics NAV

Microsoft Dynamics NAV ERP allows the management of various administrative and financial areas of Abreu Carga companies in a single integrated system, from the Accounting, Treasury, Current Accounts, Fixed Assets, Cash, through coverage of all legal requirements, to the Financial Analysis and management.

The provision of vertical solutions fully integrated into standard ERP platform is also a differentiator for Microsoft Dynamics NAV that weighed heavily in the decision Abreu Carga.

### NAVITRANS

The high functional coverage in transport and logistics given by NaviTrans add-on makes accessible to Abreu Carga tools and procedures for the management of road transits processes, sea and air, and all warehouse logistics activities.

Making use of the definition of workflows by type of process, the NaviTrans makes it possible to issue all operational documentation using the pre-inserted data.

The financial control system NaviTrans with the release of the amounts of revenue and expenses, provides the management area a clear view of the results during any stage of a process cycle.

Also the inputs and outputs related to warehouse freight transits are generated with the existing information in the process.

Complemented with the use of portable terminals for barcode reading, all warehouse operations, loading, unloading, pickings and cupboards are streamlined and are communicated in real time.

Since the creation of proposals to customers and contacts, through administrative, operational documentation of issue, valuation and financial control of transit procedures for goods, including its operations passing through Warehouse, to billing, the NaviTrans is in charge of all the logistics business cycle.

With the full integration of NaviTrans with the financial area of Microsoft Dynamics NAV automatically with the registration of financial documents originated in the transit process, all accounting, analytical and legal obligations are automatically updated.

### NAVHR

Currently NavHR, an add-on property of Arquiconsult, manages the entire Human Resources and Salary Processing Abreu Group in Portugal. With the high growth achieved, the number of stores (143 stores in Portugal, in addition to offices in Spain, United Kingdom, Brazil and the United States), and consequently the exponential increased number of workers (around 1200), made it necessary to adopt an integrated information management solution that would help the whole area of Human Resources.

It is a complete solution that spans from recruitment, through the Performance Evaluation (with different valuation models) and the Payroll Processing, adapted to the reality of the business areas.

It was also implemented the Employee Portal, which allows direct interaction between employees and their direct supervisor and even the HR department.

In this online platform developers can inform the person responsible for registration of changing needs, made absences, vacations and performance evaluations, thus allowing after approval by the responsible, the information reaches the Human Resources department more quickly and efficiently.

In this online platform collaborators can inform their responsible the need to change data, register absences, vacations and performance evaluations, therefore allowing after approval by the responsible, the incoming of information to Human Resources department more quickly and efficiently.

### ONLY ONE SYSTEM

Currently Abreu Carga supports all activity in its various businesses and locations, national and abroad, with a total accessibility of information using the ERP Microsoft Dynamics NAV platform.

It offers centrally application to all companies and various operational departments, obtaining a standardization and optimization of processes for the uniqueness of introduction of information usable by each department in its intervention in the chain of operations.

Abreu Carga today manages all financial, operating and transit warehouse, and human resources using a single application significantly improving the efficient use of its internal resources.

## Main Benefits

### DYNAMICS NAV

- Centralization, accessibility and visibility of information;
- International standard platform certification on local legal requirements;
- User friendly;
- Warranty of maintenance and evolution;
- Integration with other Microsoft solutions Universe (Office, SQL, CRM...);
- Global business vision.

### NAVITRANS

- Standardization of procedures for the management of transit procedures for goods;
- Issuance of all operational documentation based on process data;
- Integration between transit and warehouse operations;
- Total operating and financial integration;
- Full control on operations and profitability of processes;
- Flexible, affordable, scalable and configurable.

### NAVHR

- Simplified and reliable monitoring of data;
- Automation of compensation processing;
- Integration with the financial area;
- Recruitment and selection processes information centralized;
- Efficient performance evaluation process;
- Direct interaction between employees and responsible through the employee portal.

## About Arquiconsult

Arquiconsult is an information systems consulting firm, based on Microsoft Dynamics technologies with offices in Lisbon, Porto and Luanda.

Composed with the largest and most experienced team of consultants and has already implemented some of the most complex Microsoft Dynamics Business Solutions and is often referred to international customers for their implementations.

Arquiconsult is constantly innovating its offer and has available several vertical solutions for the various sectors of activity that adds value to Microsoft Dynamics. The NaviTrans is a clear example of a solution that allows us to give to the Portuguese companies the best and most complete integrated solution for Logistics Services suppliers and transport.

Currently, we have customers in various sectors of activity.

