

# SUCCESS CASE

 Microsoft Dynamics NAV

# GO NATURAL

The Go Natural is a restaurant chain based in Lisbon, with 29 restaurants operating in Portugal, employing over 250 people.

**ARQUICONSULT**  
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*“The sector needs required a solution with consolidated evidence. The entire line, with effort and commitment of all, Go Natural has the right technology for in a sustainable way, continue to grow.”*

— Joana Martorell, CEO, Go Natura

Go Natural is one of the success stories of the current implementations of Microsoft Dynamics NAV conducted by Arquiconsult, which includes the NavHR. In the case of Human Resources, its rapid growth forced the implementation of a flexible ERP, able to efficiently manage the specificities of the sector: the turnover, the great absenteeism and high geographic dispersion.

The implementation of Microsoft Dynamics NAV, which includes the NavHR responds to the reporting requirements, effective characterization of costs and centralization of information, ensuring consistency without redundancy processes. Interconnection ensures that this solution enables cross-processing of data from retail (provided by AddOn LS Retail also based on Microsoft Dynamics NAV) to the back-office, without losses and always a friendly graphical environment for the user and under Microsoft's quality seal guarantees the feasibility of the implementation regardless of what the technological future holds.

At present they have 29 active stores in the country and running with the integrated Microsoft Dynamics NAV solution.

## Background

Go Natural, based in Lisbon, is a major restaurant chain with 29 stores opened in Portugal. It employs about 221 people.

It was the need for a flexible software and proven references in market, supported by a brand that is in itself a guarantee, as is the case of Microsoft, which led this young but dynamic group to implement Microsoft Dynamics Nav and to choose for this purpose Arquiconsult. In the case of Human Resources, it also enabled the centralization of processes, once delivered to outsourcing.

## Solution

An integrated system involves all areas of the organization. As such, beyond the implementation of standard modules of Microsoft Dynamics NAV, as the Accounting, Sales, Purchasing, Warehouse and Property, was also implemented by Arquiconsult the solution Human Resources, itself developed.

One of the important reasons for a large information control, is correlated with the high turnover and absenteeism recorded in the sector and the geographical dispersion of more than 29 stores that form this chain.

At the implementation it was developed the functionality for control of inputs and outputs and consequent distribution costs, based on the registration made in the POS LS Retail system, also developed on Microsoft Dynamics NAV platform and implemented by Arquiconsult for management of all stores.

***“This implementation helped decisively to pass control of payroll and tasks related to the competence of Go Natural, no longer justifying the recourse to outsourcing to fill this need, providing financial gains and access to information inherent there.”***

***- Carla Machado,  
Financial Director , Go Natural***



## Main benefits

At the end, the implemented solution allows, among other things::

- Automation of payroll operations;
- Automatic integration of salaries in the financial sector;
- Accordance with the general legal requirements;
- Monitoring the expiring time of labor contracts;
- Automatic Cost distribution according to the turnover of employees by chain stores;
- Greater control and reliability of the information, including automatic integration of salaries accounting;
- Elimination of redundant processes;
- Interconnection with LS Retail POS for controlling the rotation of employees in the store chain and consequent reflection in distribution costs.



## Modules developed:



**Employee Data**



**Attendance**



**Remunerations**

## About NAVHR

A complete solution for Human Resources in Microsoft Dynamics NAV for your company. It covers areas such as Payroll Processing, Recruitment, Performance Appraisal, Employee Portal and a light version for small businesses, among others.

NAVHR was thought to companies of any size and activity. It is a complete and flexible solution, adaptable to different business activities from Services, Retail, Distribution or Financial.

NAVHR, the solution developed and implemented by Arquiconsult for Human Resources, is the first and only Portuguese AddOn in Microsoft Dynamics to obtain CfMD certification ensures compliance with the highest Microsoft standards for evaluating solutions from our partners.

NAVHR is also the best-selling AddOn Dynamics NAV in Portugal, recommended by more than 30 customers and counting now 7 years of use in the market, being the only complete solution for Human Resources in Microsoft Dynamics universe.

## About Arquiconsult

Arquiconsult is an information systems consulting firm, based on Microsoft Dynamics technologies with offices in Lisbon, Porto and Luanda.

Composed with the largest and most experienced team of consultants and has already implemented some of the most complex Microsoft Dynamics Business Solutions and is often referred to international customers for their implementations.

Arquiconsult is constantly innovating its offer and has available several vertical solutions for the various sectors of activity that adds value to Microsoft Dynamics.

Currently, we have customers in various sectors of Commerce, Industry and Services: Arquiconsult

- A Loja do Gato Preto
- Casa da Música
- Go Natural
- PARQUExPO
- Grupo E.T.E.
- Cork Supply
- Einhell

