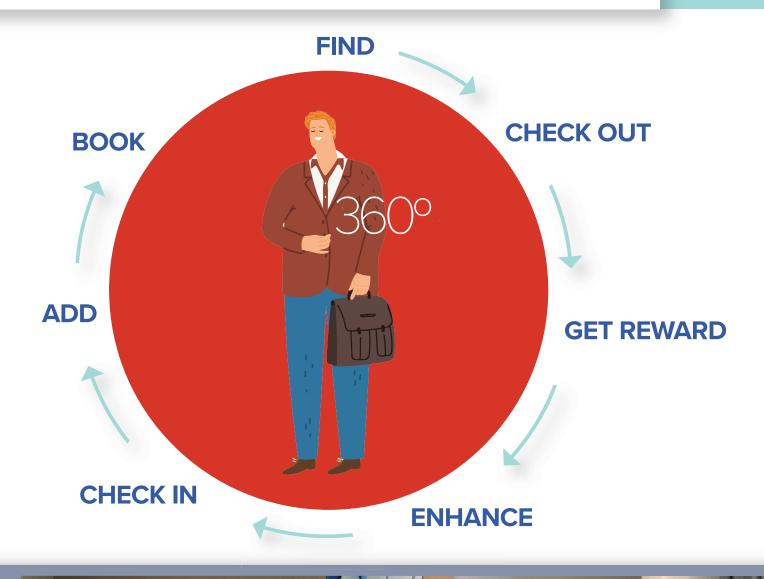


Hotel Management System





Recognize and delight returning guests. With a unified platform and intelligent tools you can keep track of each customer's past interaction and preferences, from room requirements to favorite drinks at the bar and beyond, and use this knowledge to show your guests that you really know them, and care.



FIND

Follow the customer journey from the beginning. Learn how your customers find you, and aid their discovery process across search and booking engines.

BOOK

their arrival.

Offer secure reservations for your rooms and acilitieson your brand's website, on booking engines, through third party agents as well as on the hotel premises. Regonize returning guests, and prepare for

ADD

Let your guests add extra services, from a bottle of champagne in the room to airport pickup, during and after booking. Keep track of upcoming tasks in the system's Role Center and make sure all resquests are met, every time.



CHECK IN

ENHANCE

Check guests in quickly and smoothly.

Recognize returning customers and make their experience memorable with personalized touches. Never ask again "have you stayed with us before?"





treatments, from tennis court rentals to dry cleaning, you can add extra services to a guest's bill any time during their stay, from any point of sale.



Make the chekout process as quick and smooth as your customers demand. Let guests check out as they please-at the desck, online, via mobile.

GET REWARD

Encourage guests to return with enticing loyalty programs. Use customer data to personalize rewards, and let your guests spend their points as they prefer.









MICROSOFT BUSINESS CENTRAL

Financials & Budgeting Reporting & Analytics Inventory & Warehouse Management Human Resource Management Sales & Marketing

RATE MANAGEMENT

Dynamic pricing Restrictions Rate groups

PROPERTY MANAGEMENT SYSTEM

Check in/out Contacttless Easy use of Basket Shopping Invoice Management Pre-Routing

EXTENSION

API Communication **Booking Channels** In room Management Housekeeping

SOBRE **ARQUICONSULT**

Arquiconsult es una empresa de consultoría en sistemas de información, basada en tecnologías Microsoft Dynamics 365, con oficinas en Lisboa, Oporto, Vila Real, Barcelona, Madrid, Sevilla, Salamanca y Luanda.

Formado por un experimentado equipo de consultores, habiendo ya implementado algunas de las más complejas Soluciones Empresariales de Microsoft Dynamics y es frecuentemente referenciado a clientes internacionales para sus implementaciones en nuestro país.

Arquiconsult está en constante innovación en su oferta y dispone de varios verticales, para varios sectores de actividad, que aportan valor a Microsoft Dynamics 365.

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- Casa da Música
- Go Natural
- Havs
- Dunlop Footwear
- Cork Supply
- KLOG Group
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