

ARQUICONSULT

Your success. Our solutions.

D365 COMMERCE ONE SOLUTION FOR ALL RETAIL OPERATIONS

Microsoft
Partner



Gold Enterprise Resource Planning
Gold Cloud Platform
Gold Application Development

 Microsoft
Dynamics 365



Dynamics 365 Commerce was developed based on the proven potential of Dynamics 365 Retail



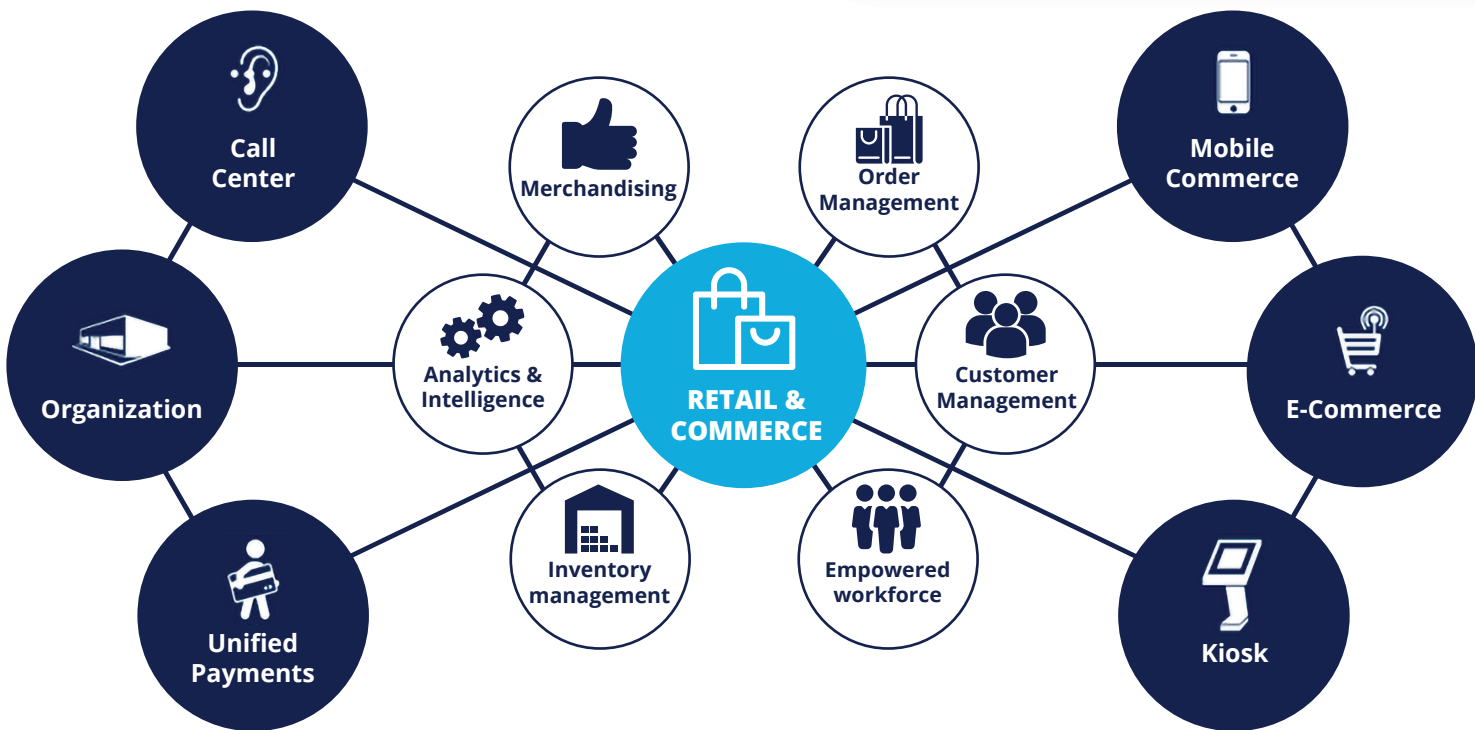
ORDERS



MULTICHANNEL



REPLACEMENT



Dynamics 365 Commerce MAIN ADVANTAGES



Integrated end-to-end
retail operations



Sealed and
extensible



Centralized management
and visibility



E-Commerce with
Omni-Channel payments
and flows



Flexible - cloud, hybrid
and on-premises

MULTI-CHANNEL solution that unifies:

- Back-occe operations
- Front-occe operations
- Call center
- Digital management

OMNICHANNEL SOLUTION ADOPTION

Provide a personalized shopping experience.

Allow efficient and consistent interaction on both online and offline channels.

Facilitate choice and convenience with interconnected ordering and delivery tools. Let customers buy online and pick up supplies at the store or receive it at home.

Create and manage sales promotions across all channels, organized by store, catalog or customer affiliation with accurate, real-time data.

LOYALTY AND FOLLOW-UP

Personalize customer experience on your sales channels.

Expand the customer's choice through infinite sections, access to your product catalog, in-store or online, regardless of stock levels or location.

Get a 360-degree view of your customers by adding Dynamics 365 Customer Insights.

Allow your employees to establish lasting relationships based on AI-oriented recommendations, insights and loyalty programs.

ENGAGE DIGITAL TRADE

Create engaging and smart digital storefronts with easy-to-use web tools already built in.

Interact better by providing personalized and appealing web experiences based on content.

Optimize multi-channel management that provides a unique view of content, features, promotions, inventory and prices.

Help customers find products easily, both online and in-store, with smart product search.

Increase the possibility of interaction and purchase with AI-moderated ratings and reviews that improve product selection and accelerate purchase.

OPTIMIZE COMMERCIAL ACTION

Maximize profitability with AI-driven recommendations on the right products, at the right time and at the right price.

Get an accurate inventory view, centrally monitoring product information, categories, variety and prices.

Make informed, profitable decisions about inventory provisioning with advanced analysis and machine learning.

Accurately predict customer demand with actionable insights provided by historical sales and purchase data.

Optimize the supply and replacement of material, acquiring the best prices from suppliers and identifying the right time to replenish the inventory.

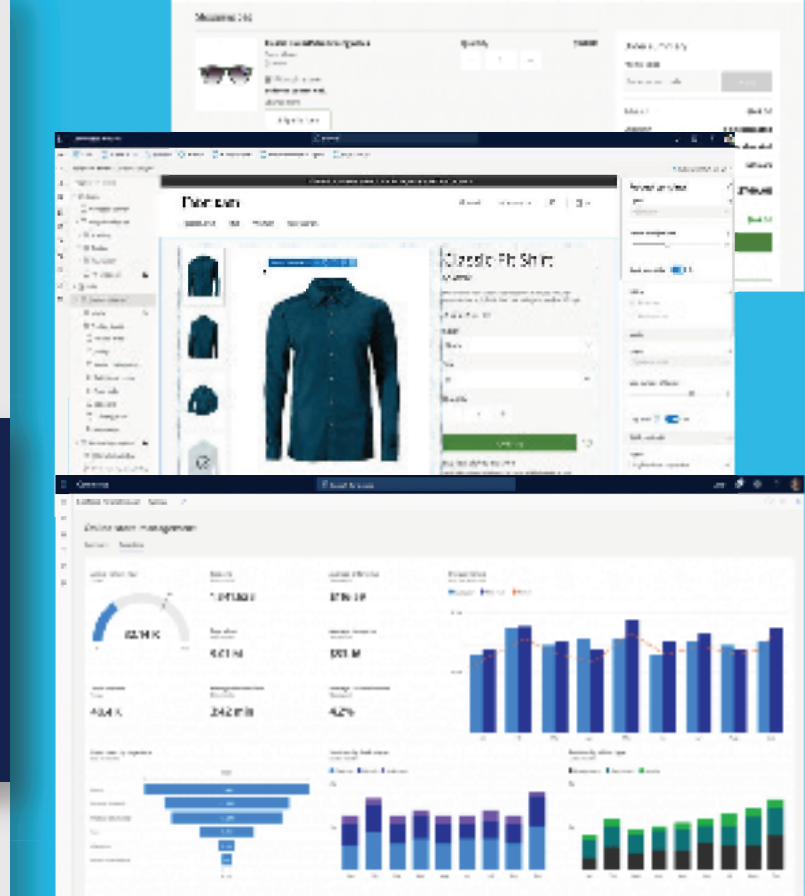
SECURITY MANAGEMENT

Satisfy your business needs around the world with flexible deployment options, whether on site, on cloud or on the periphery.

Personalize your solution with a customizable and flexible platform that expands and grows to adapt to your business.

Offer a unified experience across multiple channels with an API driven commerce engine that supports traditional, new and emerging channels.

Proactively protect your data with cohesive security management and comprehensive compliance coverage.



ABOUT ARQUICONSULT

Arquiconsult is an information systems consulting company, based on Microsoft Dynamics technologies, with offices in Lisbon, Oporto, Vila Real, Barcelona, Madrid, Seville, Salamanca, Luanda, Bilbao and Riyadh.

Composed by the largest and most experienced team of consultants, having already implemented some of the most complex Microsoft Dynamics Business Solutions and being frequently referred to international clients for their implementations in our country.

Arquiconsult is constantly innovating its offer and has several verticals available, for several activity sectors, which add value to Microsoft Dynamics 365.

- Aquinos
- Optima Logistics
- NIMCO
- Cork Supply
- Gato Preto
- Go Natural
- Veolia
- Essencis
- Sisav
- Maltha
- Grupo Salmeron
- Fox Reciclagem
- EGEO
- Triu

LOCALIZATIONS

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