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# CASO DE SUCESSO

Microsoft Partner
Gold Enterprise Resource Planning
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Microsoft Dynamics 365

## GRUPO PARQUEXPO

Microsoft Partner
Gold Enterprise Resource Planning

SharePoint

**Parque EXPO was originally created to requalify, manage and administer the urban space that would lead to the Expo '98 in Lisbon, and is now working in the field of rehabilitation and planning.**

ParquExpo adopts Employee Portal based on Microsoft SharePoint Server.

*"There is no longer the need to introduce information twice in several databases, but more than that, it has been obtained a functionality never before possible."*

**— Paula Gonçalves Soares, Office of the Coordinator of Human Resources PARQUEXPO**

PARQUEXPO, a company originally created to requalify, manage and administer the urban space that would give rise to Expo98 and later to the Park of Nations in Lisbon, has as its slogan "reinvent the territory." Its mission is to promote the quality of urban life and competitiveness of the territory. To fulfill this objective, the company conducts urban redevelopment and environmental renewal operations, valuing the environmental aspects, socio-cultural and economic, in an integrated and sustainable development.

The company has to its service about 310 employees for whose management the Human Resources department needed a more flexible solution than the one that was previously used. The choice fell on an application based on Microsoft Office SharePoint Server - the Portal of the Employee.

## SOLUTION

The solution to this problem included the implementation of a project called Employee Portal, which was built by Arquiconsult over a Microsoft Office SharePoint Server and leveraging synergies with the Microsoft Dynamics NAV platform - NAVHR.

The Employee Portal presents an organizational structure that integrates personnel database and registration of holidays and absences component. Moreover, it is able to access directly to the monthly receipts from the Microsoft Dynamics NAV - NAVHR.

The solution proposed by Arquiconsult was based on its Employee Portal application, but here adapted to the specific needs of PARQUEXPO, especially in the vacation area.

Mario Lopes, Computer Applications Responsible of the PARQUEXPO, says that solution began to be thought in 2007, when the company implemented Microsoft Office SharePoint Server platform. "We were looking for a technology that would integrate with our intranet," he explains. "But beyond that, it must also integrate with the NAV HR application, because only then it would be possible to eliminate redundancies."

SharePoint Server role for the Microsoft Dynamics NAV – NAVHR is particularly expose NAV features into a platform which provides access to a wide range of users.

PARQUEXPO was pioneer at the implementation of a solution based on SharePoint Server 2007, which did not prevent the intranet to be fully completed internally in 3 months and by just one person.

As for the new solution, the entire implementation process of the solution took only about four months between January and April 2008. In addition to the normal adjustments in this type of situation, the implementation was relatively simple, with the largest work consisted in importing all history to the new application.

## BENEFITS

With the Employee Portal there is no longer the need to introduce information twice in several databases, but more than that, it has been obtained a functionality never before possible.

Mario Lopes highlights the fact that, with this solution, you gain time but above all is over the possible errors due to multiple data entry in different locations. "We created the employee in the NAV, add to the structure and... that's it", explains this responsibility.

In the other hand, Paula Soares also notes that the Employee Portal allows a bi-directed relationship: "The employee can directly access the portal and change personal data, such as the NIB; and there are other people in the organization that may change some of the information in the employee record, including its telephone extension, the user name, the acronym for which is known in the system, or e-mail." And the best is the data once changed, they are immediately available in all applications used.

Besides the practical aspects, the system has also gains in functionality, explains Paula Soares. "For example, it is now possible to associate half days of vacation - a morning or an afternoon - something that already we allowed in practice but it was not possible to directly enter the previous system."

## SITUATION

**Microsoft technologies are already part of the day-to-day employees of the PARQUEXPO, through work stations with Windows operating system and Office family of productivity applications.**

**In addition, since 2004 the company uses the Microsoft Dynamics NAV ERP software - NAVHR, which replaced an obsolete Human Resources application that has not able to respond the company's needs.**

**The NAVHR is the complete solution for Human Resources in Microsoft Dynamics NAV. It covers areas such as Payroll Processing, Recruitment, Performance Evaluation and a Light version for small businesses, among others. "**

**Paula Gonçalves Soares, coordinator of the office of Human Resources PARQUEXPO, points out that the application that existed was based on COBOL and was so complex that "there was a person allocated only for maintenance and program management."**

**Microsoft Dynamics NAV - NAVHR was then implemented in human resources management component, and over time been created interfaces with other applications used by the PARQUEXPO.**

**However, if the first problem - to replace an outdated and inflexible HR application - had been resolved, other problems remained and lacked solution, namely the existence of several databases - Human Resources, Holiday and Help Desk - leading to a duplication of information and consequent loss of time and efficiency.**

**Paula Soares recalls that "whenever it entered a new employee it had to be entered his information in various locations of the system; the information was scattered and was not consistent."**

**The normal process of a new admission, was to create an entry in NAVHR module; later, the same employee had to be created in the Help Desk database; and holiday database returned again the need to enter information, in particular, to determine the person responsible, in the company structure, which approves the holidays.**

## SOBRE A
# ARQUICONSULT

Arquiconsult é uma empresa de consultoria de sistemas de gestão de informação, assente em tecnologias Microsoft Dynamics 365, com escritórios em Lisboa, Porto, Vila Real, Luanda Barcelona Madrid, Sevilha, Salamanca e Riyadh.

Com uma equipa de consultores experiente e altamente qualificada, já implementou algumas das mais complexas Soluções de Negócio Microsoft Dynamics, sendo por isso frequentemente referida a clientes internacionais para as suas implementações no nosso país.

A Arquiconsult inova constantemente a sua oferta e tem disponíveis múltiplas verticalizações para diversos setores de atividade, que acrescentam valor ao Microsoft Dynamics. O Microsoft Dynamics AX é um exemplo claro que nos permite colocar à disposição das empresas portuguesas e internacionais a melhor e mais completa solução integrada de Gestão.

**Alguns clientes de referência nos vários setores de actividade:**

- Polopique
- Dunlop Protective Footwear
- Teka Portugal
- Klaveness
- Farfetch
- Stericycle
- SAPA
- Gunnebo
- Tecnocabel

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