

## SUCCESS CASES



*Blink Consulting increases productivity with Microsoft Office 365 shared calendars*

### SITUATION

"With the growth in the number of employees involved in providing our services, it became a priority to consolidate the email solution, on the one hand by making it easier for users to access it, and on the other by providing a range of additional Office 365 features."

The possibility of sharing calendars and contacts via Outlook Web Apps or Outlook, making it possible to view the calendars of all users created in Office 365, was decisive for Blink Consulting.

Scheduling meetings has become easier with the ability to see colleagues' availability in the Outlook calendar.

When you set up a meeting request, you can use the calendar to view your personal diary and find times when your colleagues are available. You can also set up the sharing of availability, details or appointments from your personal calendar with other users.

### SOLUTION

Arquiconsult introduced Office 365 to Blink Consulting and we immediately realised that it met our needs.

The rapid installation and configuration of the Office 365 platform, carried out in conjunction with Arquiconsult's support, is another of the benefits we recognise in this solution.

The Microsoft Office 365 Online cloud solution has an affordable price, is paid monthly, requires no initial investment and makes it possible to pay according to use, without prejudice to adapting the software to the business.

Instead of investing in new servers with Exchange Server, we were able to have the security and functionalities we needed without any initial investment.

### PARTNER

In the trial phase, tests were carried out in conjunction with Arquiconsult, which allowed us to check the solution's response to the business objectives. In the implementation phase, Arquiconsult supported data migration and consolidation.

"We started working on the Office 365 platform quickly, and the strategic partnership with Arquiconsult was critical to the success of the implementation, due to its availability and ability to adapt the solution to Blink Consulting's business."

Pedro Antão, Partner at Blink Consulting "Arquiconsult's Office 365 know-how, consultancy services and training were critical factors in the success of this implementation" Pedro Antão, Partner at Blink Consulting.

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*Office 365 is an entirely cloud-based solution that has met our needs for email and calendar integration.*

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**Pedro Antão, Partner da Blink Consulting**

Blink Consulting, based in Lisbon, is a human resources consultancy and development company that stands out for its projects in the areas of business coaching, process and behaviour change, and the development of behavioural and leadership skills.

Blink Consulting was born from the combined will of three professionals with experience in consultancy and human resources development. It has been developing business coaching projects, changing processes and behaviours, and developing behavioural and leadership skills with leading organisations.

Microsoft Office 365 Exchange Online, with the support of Arquiconsult, came about in response to the need for an integrated email solution with shared diary functionality.



## BENEFITS

Access to e-mail, documents, contacts and calendars on virtually any device;  
25GB mailbox;  
Simple and secure collaboration with colleagues and business partners;  
Full integration with Microsoft Office and other popular programmes;  
Business-class features, including IT telephone support;  
Solutions that include personal productivity applications, portals, extranets, external web sites, instant messaging, voice and video conferencing, web conferencing, e-mail, voicemail and unified communications;  
Greater flexibility and cost control due to payment options that suit different user needs

## ABOUT ARQUICONSULT

Arquiconsult is an information systems consulting company, based on Microsoft Dynamics technologies, with offices in Barcelona, Bilbao, Lisbon, Luanda, Madrid, Oporto, Riyadh, Salamanca, Seville and Vila Real.

Composed by the largest and most experienced team of consultants, having already implemented some of the most complex Microsoft Dynamics Business Solutions and being frequently referred to international clients for their implementations in our country.

Arquiconsult is constantly innovating its offer and has several verticals available, for several activity sectors, which add value to Microsoft Dynamics 365. Microsoft Dynamics AX is a clear example that allows us to make available to Portuguese and international companies the best and most complete integrated Management solution.

### Some reference clients in the various sectors of activity:

- Polopique
- Dunlop Protective Footwear
- Teka Portugal
- Klaveness
- Farfetch
- Stericycle
- SAPA
- Gunnebo
- Tecnocabel

## LOCATIONS

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