

## SUCCESS CASES



**TEKA IS AN INDUSTRIAL GROUP WITH SEVERAL BUSINESS AREAS, WHICH EMPLOYS AROUND 4,500 PEOPLE AND HAS AN ANNUAL TURNOVER OF OVER 900 MILLION EUROS. THE GROUP'S BUSINESS AREAS RANGE FROM PROFESSIONAL AND DOMESTIC KITCHEN AND BATHROOM EQUIPMENT TO THE MANUFACTURE OF STAINLESS STEEL CONTAINERS.**

### **Total integration and global vision of all TEKA Portugal processes with Microsoft Dynamics AX.**

(...) To provide TEKA Portugal with a modern and effective solution that would enable it to have greater effective control of operations, greater efficiency and the visibility that only a world-class solution can provide.

**João Nascimento, Finance Director at Teka**

TEKA Portugal is an industrial unit of the TEKA AG Group that has been operating in Portugal, in the Aveiro region, since 1978. TEKA Portugal produces, exports, imports and sells built-in kitchen equipment, representing the TEKA and Kuppersbush brands in Portugal.

With a modern industrial unit and a team highly specialized in research and development, TEKA Portugal is today one of the world's most renowned manufacturers of microwaves and steam ovens. TEKA Portugal is an essential part of the TEKA group, with recognized levels of production, quality and performance, both internally within the group and in the different world markets where it operates.

### **SITUATION**

Following the TEKA Group's strategic guidelines to implement the same ERP solution worldwide, in 2006 TEKA Portugal began the process of selecting a supplier to implement Microsoft Dynamics AX at its local unit.

- The decisive factors in this partner selection were the following:
- Experience of working on multinational projects, in order to guarantee the standardization of global processes;
- The partner's capacity and size to handle a project with 105 users in Portugal alone;
- Knowledge of complex industrial processes and warehouse and distribution optimization;
- Experience and proven knowledge of Microsoft Dynamics AX.

*"Arquiconsult was a natural choice because of its proven implementation capacity, its experience in international projects and the fact that Arquiconsult has the Portuguese localization for Microsoft Dynamics AX."*

**João Nascimento**  
Chief Financial Officer of Teka

The synergies created between the implementation team and the TEKA team, and the strong motivation surrounding the project, made the implementation process a unique opportunity to review processes, always with the ultimate goal of this project in mind: to provide TEKA Portugal with a modern and effective solution that would allow it to have total control of operations and be completely aligned and integrated with the rest of the Group's units and all its business partners.

*"The design process has also been revised to enable tighter control of control, as well as the implementation automatic workflows production, from the area to the industrial manager."*

**João Nascimento**  
Chief Financial Officer of Teka



## SOLUTION

Implementation of Microsoft Dynamics AX in all of TEKA's functional areas with partner Arquiconsult.

Among the main processes implemented, which corresponded to a new paradigm in terms of the control of TEKA's operations and management, we highlight the implementation of a global solution in the area of production and supply chain management, which included physical warehouse management with mobile devices fully integrated into the operation, product traceability throughout the various production stages and the automation of data capture at shop-floor level.

Equally important was the new management of production resources through MRP which allowed for greater control of the capital invested and greater visibility over the the procurement and supply process.

Product design was also revised to allow tighter control of materials lists, with product version management and the respective life cycle, as well as the implementation of automatic approval workflows for production, which involves everything from research and development to the product's industrial manager.

The integration of the ERP with BI solutions based on the Targit tool has provided TEKA with greater ease and flexibility in data extraction and analysis, thus enabling management to analyze the information immediately and comprehensively.

## PARTNER

Arquiconsult has been a TEKA partner since 2007, when it implemented the company's global management solution, Microsoft Dynamics AX.

The relationship established between Arquiconsult and TEKA has been one of close partnership ever since, not just implementing processes, but also actively contributing to suggesting the best solutions for each need. Arquiconsult has become a strategic organizational partner, contributing to TEKA's growth.

## BENEFITS

Global solution allowing synergies to be exploited between Teka industrial units around the world;

Fully integrated solution, particularly in the areas of production and supply chain management;

Warehouse management on mobile devices fully integrated into the operation;

Product traceability throughout the various production stages;

Automated data capture on Shopfloor;

Greater efficiency in the management of production resources through MRP.

## ABOUT ARQUICONSULT

Arquiconsult is an information systems consulting company, based on Microsoft Dynamics technologies, with offices in Barcelona, Bilbao, Lisbon, Luanda, Madrid, Oporto, Riyadh, Salamanca, Seville and Vila Real.

Composed by the largest and most experienced team of consultants, having already implemented some of the most complex Microsoft Dynamics Business Solutions and being frequently referred to international clients for their implementations in our country.

Arquiconsult is constantly innovating its offer and has several verticals available, for several activity sectors, which add value to Microsoft Dynamics 365. Microsoft Dynamics AX is a clear example that allows us to make available to Portuguese and international companies the best and most complete integrated Management solution.

### Some reference clients in the various sectors of activity:

- Polopique
- Dunlop Protective Footwear
- Teka Portugal
- Klaveness
- Farfetch
- Stericycle
- SAPA
- Gunnebo
- Tecnocabel

## LOCATIONS

BARCELONA | BILBAO | LISBON | LUANDA | MADRID  
OPORTO | RIYADH | SALAMANCA | SEVILLE | VILLA REAL

**PT** (+351) 218 205 610  
comercial@arquiconsult.com

**ES** (+34) 633 907 561  
comercial.spain@arquiconsult.com

**AO** (+244) 939 954 360  
comercial@arquiconsult.com

**KSA** (+966) 50 763 4302  
comercial@arquiconsult.com



[www.arquiconsult.com](http://www.arquiconsult.com)

Co-Financed:



UNIÃO EUROPEIA  
Fundo Europeu  
de Desenvolvimento Regional

