

SUCCESS CASES



GO NATURAL

Go Natural is a restaurant chain based in Lisbon, with 29 restaurants operating in Portugal, employing more than 250 people.

"The needs of the sector required a proven solution. Across the board, with everyone's effort and commitment, Go Natural has the right technology to continue growing in a sustainable way."

— Joana Martorell, CEO, Go Natural

Go Natural is one of the success stories among the ongoing Microsoft Dynamics NAV implementations carried out by Arquiconsult, including NavHR. In the specific case of Human Resources, its rapid growth required the implementation of a flexible ERP, capable of efficiently managing the specificities of the sector: turnover, high absenteeism and high geographical dispersion.

The implementation of Microsoft Dynamics Nav, which includes NavHR, met these needs for reporting, effective characterization of costs and centralization of information, ensuring consistency without redundant processes. The interconnection that this solution ensures makes it possible to process data across the board, from retail (ensured by AddOn LS Retail, also based on Microsoft Dynamics Nav) to the back office areas, without loss and always in a user-friendly graphic environment and under Microsoft's quality seal, which guarantees the viability of the implementation, regardless of what the technological future holds.

They currently have 29 active stores in the country fully operational with the integrated Microsoft Dynamics Nav solution.

Situation

Go Natural, based in Lisbon, is an important restaurant chain with 29 stores open in Portugal. It employs around 221 people.

It was the need for flexible software with a proven track record across the board, supported by a brand that is in itself a guarantee, such as Microsoft, that led this young but dynamic group to implement Microsoft Dynamics Nav and to choose Arquiconsult for the job. In the specific case of Human Resources, it has also made it possible to centralize processes that used to be outsourced.

Solution

An integrated system involves all areas of the organization. As such, in addition to implementing the standard Microsoft Dynamics NAV modules, such as Accounting, Sales, Purchasing, Warehouse and Fixed Assets, Arquiconsult also implemented the Human Resources solution it developed.

One of the main reasons for requiring a great deal of information control was the high turnover and absenteeism in the sector, as well as the geographical dispersion of the more than 29 stores that make up the chain.

At the time of implementation, the functionality for controlling entries and exits and the consequent distribution of costs was developed, based on the records made in the LS Retail POS system, also developed on the Microsoft Dynamics Nav platform and implemented by Arquiconsult, for the management of all the stores.

"This implementation has decisively helped to transfer control of salary processing and associated tasks to Go Natural, which no longer justifies outsourcing to meet this need, with the financial gains and access to information that this entails."

*- Carla Machado,
Finance Director, Go Natural*

Main benefits

In the end, the solution implemented makes it possible, among other things:

- Automatic integration of due dates in the financial area;
- Compliance with all legal requirements;
- Control of the expiry of contracts;
- Automatic distribution of costs according to the rotation of employees in the chain of stores;
- Greater control and reliability of information, including automatic integration of salaries into the accounts;
- Elimination of redundant processes;
- Interconnection with POS LS Retail to control the rotation of employees in the chain of stores and consequent reflection in the distribution of costs.

About NAVHR

A complete Human Resources solution in Microsoft Dynamics NAV for your company. It encompasses areas such as Payroll, Recruitment, Performance Evaluation, Employee Portal and a light version for small companies, among others.

NAVHR is designed for companies of any size and activity. It is a complete and flexible solution, adaptable to different business activities, from Services to Commerce, Distribution or Finance.

NAVHR, the solution developed and implemented by Arquiconsult for the Human Resources area, is the first and only Portuguese Microsoft Dynamics AddOn to obtain CfMD Certification, which guarantees compliance with Microsoft's highest standards when evaluating its partners' solutions.

NAVHR is also the best-selling Dynamics NAV AddOn in Portugal, recommended by more than 30 clients and already having been used in the market for 7 years. It is the only complete Human Resources solution in the Microsoft Dynamics universe.

Granules involved:



Employee data



Times



Remunerations

ABOUT ARQUICONSULT

Arquiconsult is an information systems consulting company, based on Microsoft Dynamics technologies, with offices in Barcelona, Bilbao, Lisbon, Luanda, Madrid, Oporto, Riyadh, Salamanca, Seville and Vila Real.

Composed by the largest and most experienced team of consultants, having already implemented some of the most complex Microsoft Dynamics Business Solutions and being frequently referred to international clients for their implementations in our country.

Arquiconsult is constantly innovating its offer and has several verticals available, for several activity sectors, which add value to Microsoft Dynamics 365. Microsoft Dynamics AX is a clear example that allows us to make available to Portuguese and international companies the best and most complete integrated Management solution.

Some reference clients in various sectors of activity:

- Polopique
- Dunlop Protective Footwear
- Teka Portugal
- Klaveness
- Farfetch
- Stericycle
- SAPA
- Gunnebo
- Tecnocabel



LOCATIONS

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